



## ALL HEART

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In December 2010, Virgin Blue flew 17-year-old heart patient Ursula de Carvalho Soares and her mother, Domingas da Costa Soares, to Melbourne so the gravely ill Ursula could have an operation to repair a faulty heart valve.

Following the successful procedure, performed free of charge at Southern Health's MonashHeart centre, Ursula is now back in East Timor and recovering well.

Virgin Blue offered to pay for the airfares for the Australian leg of the trip, and members of the public

Tax-deductible donations can be made to the St John of God East Timor Fund,

PO Box 316, Warrambool, 3280. For more information visit the East Timor Hearts Facebook page.



virgin blue group news

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### SHOP AND EARN

It's time to get your Velocity Rewards for great deals on flights, shopping and more.

With the December 2010 award program, you can earn 100,000 Velocity Rewards points for every \$100 spent on Virgin Blue flights. And you can also earn 100,000 Velocity Rewards points for every \$100 spent on Virgin Blue flights. And you can also earn 100,000 Velocity Rewards points for every \$100 spent on Virgin Blue flights.

The Velocity Rewards program is a great way to earn points on your Virgin Blue flights. And you can also earn 100,000 Velocity Rewards points for every \$100 spent on Virgin Blue flights.

Velocity Rewards Members can also take advantage of a great dollar conversion program, which allows you to convert your Velocity Rewards points into dollars. This means you can use your Velocity Rewards points to pay for your next Virgin Blue flight.

Velocity Rewards is open to all Virgin Blue flights. And you can also earn 100,000 Velocity Rewards points for every \$100 spent on Virgin Blue flights.

### WEATHERING THE STORM

In 2010, Australian companies continued to flourish back from the global economic downturn.

The 2010 year is over. The global economic picture was still far from settled. Despite the many headlines of recovery, the global economy remains uncertain. However, the Virgin Blue Group is continuing with strong confidence in the future of Australia. We are committed to providing the highest quality service to our customers and to supporting the Australian economy.

**PANDORA**  
UNFORGETTABLE MOMENTS